

	QUALITY MANUAL	ISSUE – 1 REV – 2	QM-001
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APPENDIX 2: QUALITY POLICY STATEMENT

Quality Policy

Ripple Pharmaceuticals aims to be a quality and process driven organization in order to achieve sustainable growth. This will enable Ripple Pharmaceuticals to deliver affordable and specialized healthcare products to the general public.

Adequate resources are required to achieve quality objectives. These are obtained by Ripple Pharmaceuticals having an adequate return on investment within its operations. The adequate return of investment is supported by a healthy rate of growth both on the top line and bottom line. It also entails prudent management of cash flows through effective credit control procedures.

Consistent delivery of quality services requires a highly trained and motivated employee base. Induction and training programs are designed and carried out to ensure that the employees have the right skills and knowledge to perform to the required standards. For the employees to consistently perform at high standards, their health and wellbeing must be preserved and enhanced.

A quality and growing customer base is the foundation of sustainable growth. Recruitment and retention of customers is a key function of Ripple's installed system.

Consequently, we have in place a Quality Management System (QMS) based on the requirements of ISO 9001 Standard with the aim of providing products and services that meet customer and applicable statutory and regulatory requirements, establishing quality objectives procedures and processes that ensure that Ripple's clients receive a quality service in a consistent and sustainable manner. The management of Ripples is committed to implementing the QMS, monitoring its effectiveness and continuously improving it in a controlled manner. Regular management review meetings are held to ensure this.

This Quality Policy statement is available on company's website.



Regulatory Director/Company Pharmacist

January 2018